



Synqware Documentation

Integration capabilities and features

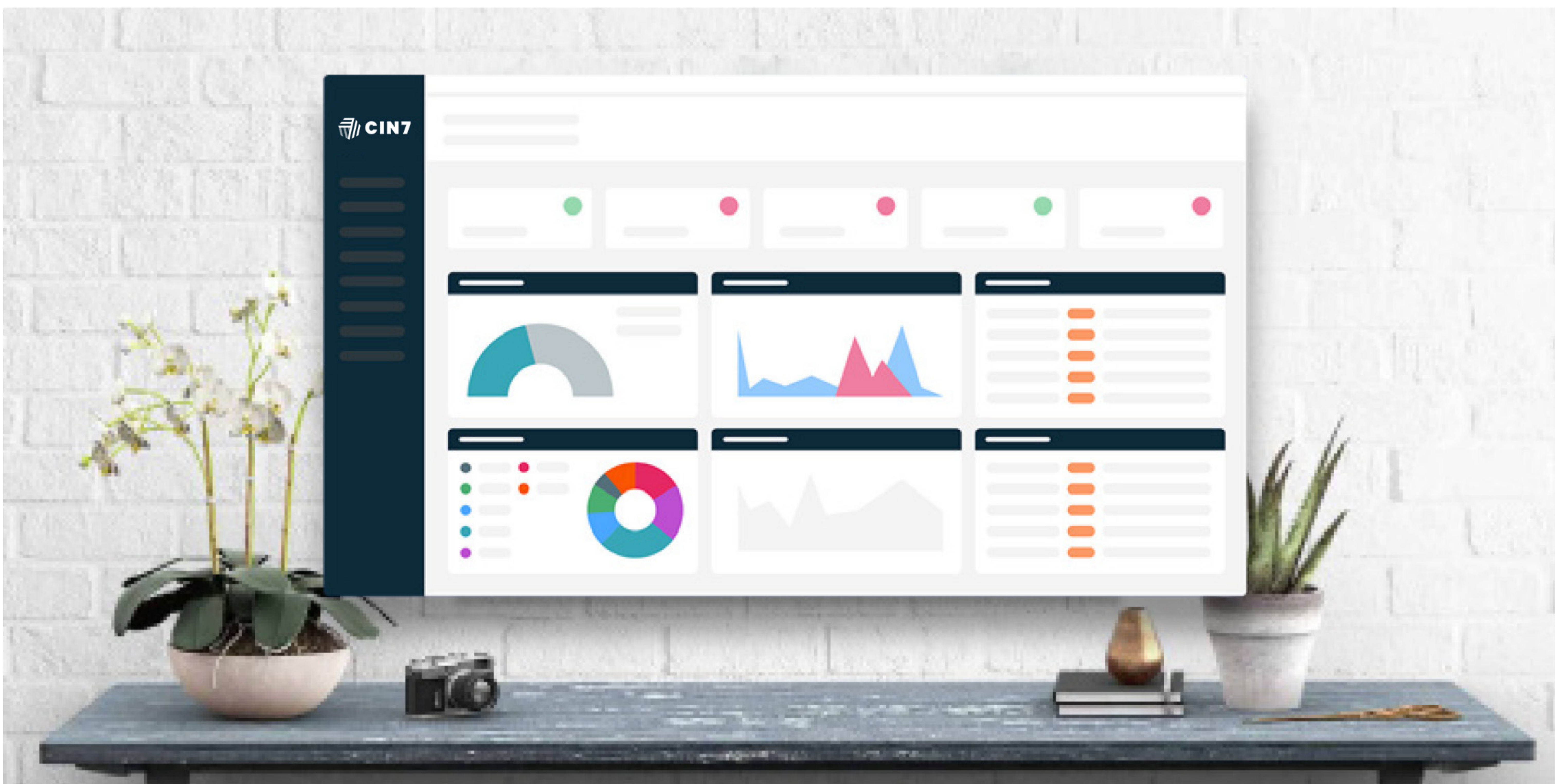


Who is Synqware?

Overview

Cin7 is excited to introduce a partnership with Synqware, a US-based company that has been providing IT solutions to the supply chain domain for over 15 years. Synqware's technology integrates applications together for suppliers, manufacturers, distributors and importers primarily in the gift, décor, beauty, toy and natural products industries.

The Cin7/Synqware partnership allows Cin7 customers to automate workflows to and from over 350 application endpoints.

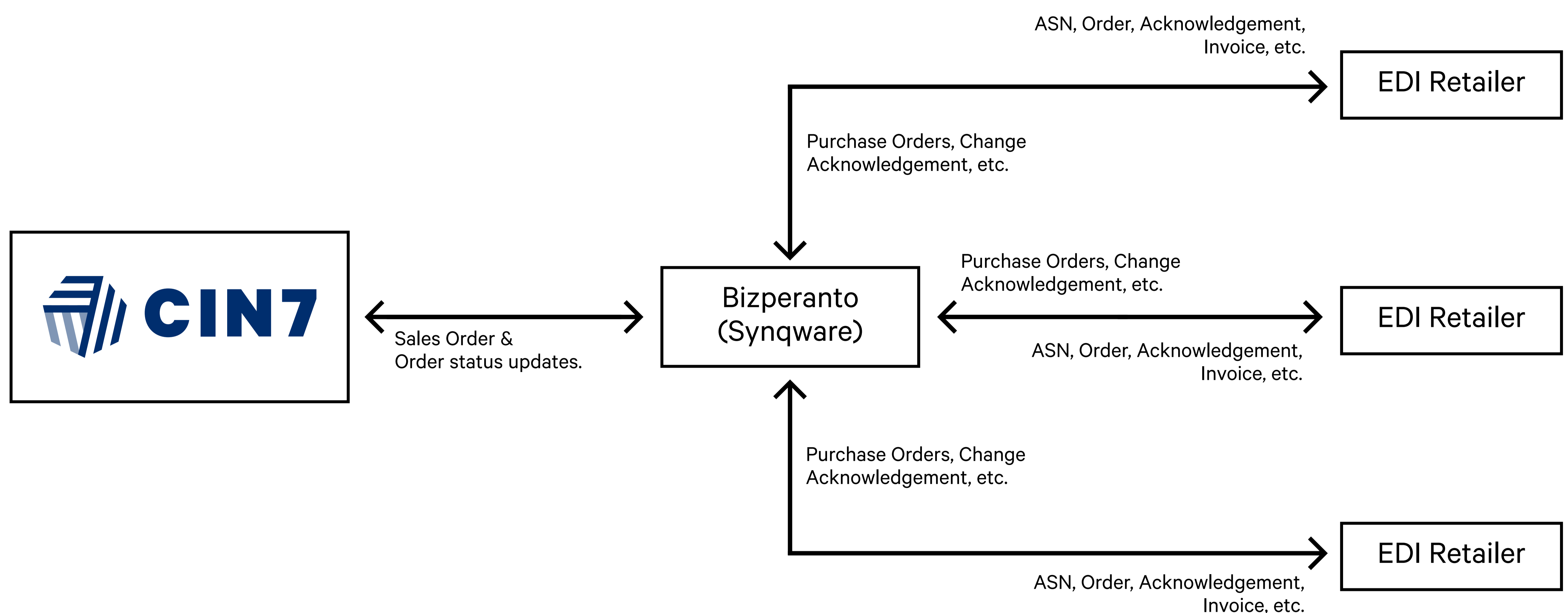


Synqware Integration Capabilities

MARKETPLACE

SYNQWARE FOR EDI

- Synqware's in-house software - Bizperanto is a full service EDI solution. They offer complete EDI workflow mapping with all major EDI retailers in the US and can add full EDI mapping for new retailers within 3 to 5 working days.
- In this instance, Cin7 becomes the order & Inventory management tool while Bizperanto handles the EDI function.

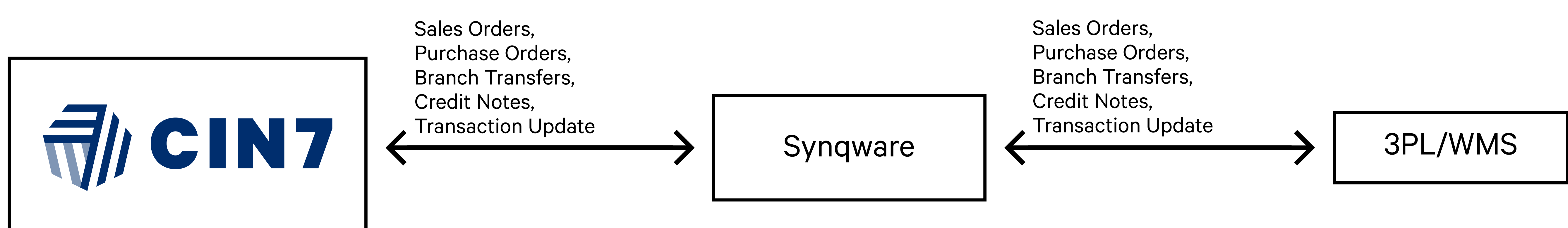


SYNQWARE FOR WMS/3PL/SHIPPING PLATFORM:

Synqware also integrates with WMS softwares via API and can provide a fully customizable integration.

This type of integration can be quite valuable in the following scenarios:

- Customers that want to integrate with an external WMS system to expand the capabilities beyond those of Cin7.
- Customers that are time sensitive but need 3PL integrations.
- Customers that need to integrate with Shipping aggregators that we currently do not integrate with.



FAQ

WHAT TYPES OF INTEGRATIONS DOES IT FACILITATE?

The following functions are the most relevant to Cin7 at this stage:

- Integrations to EDI solutions
- Integrations to 3PL solutions
- Integrations to Marketplaces
- Facilitating workflows that Cin7 cannot support natively with the way our native integrations are set up (Example: SKU based branch routing)

WHAT CUSTOMERS QUALIFY FOR SYNQWARE INTEGRATIONS?

Synqware API integrations are only available to Business plan customers and above. Customers are billed directly by Synqware when nearing Go-Live in the Sales Onboarding process or once their Cin7 account is live.

HOW DO CUSTOMERS ACCESS THE INTEGRATION?

After purchasing an integration from Synqware, Cin7 will add the API connection on behalf of the customer.

Once the customer is notified that the API connection is added, customers are responsible for enabling the API permissions from within their Cin7 account by following the quick start guide instructions. Cin7 staff may not enable API permissions on behalf of the customer.

HOW LONG DOES IT TAKE TO STAND UP THESE CONNECTIONS?

On average, one short phone call with Synqware - **“Five Minutes”**

For NEW connections, **1-3 business days using API connections.**

WHAT INTEGRATIONS DOES SYNQWARE CURRENTLY SUPPORT?

www.synqware.biz/connectors

Quick Start guide:

Setting up a connection using Cin7's API



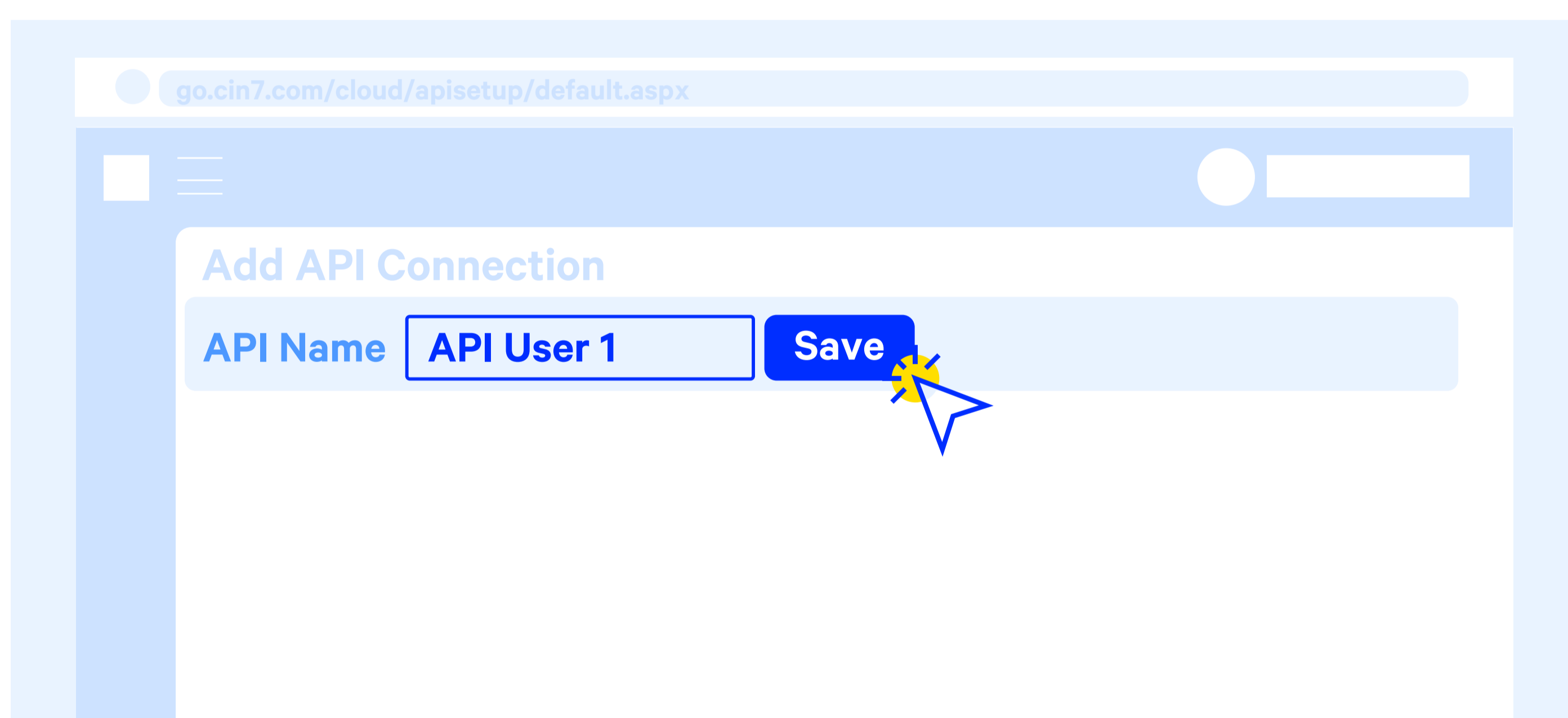
1 Enable an API Connection

While logged into your Cin7 account go to:
go.cin7.com/cloud/apisetup/default.aspx



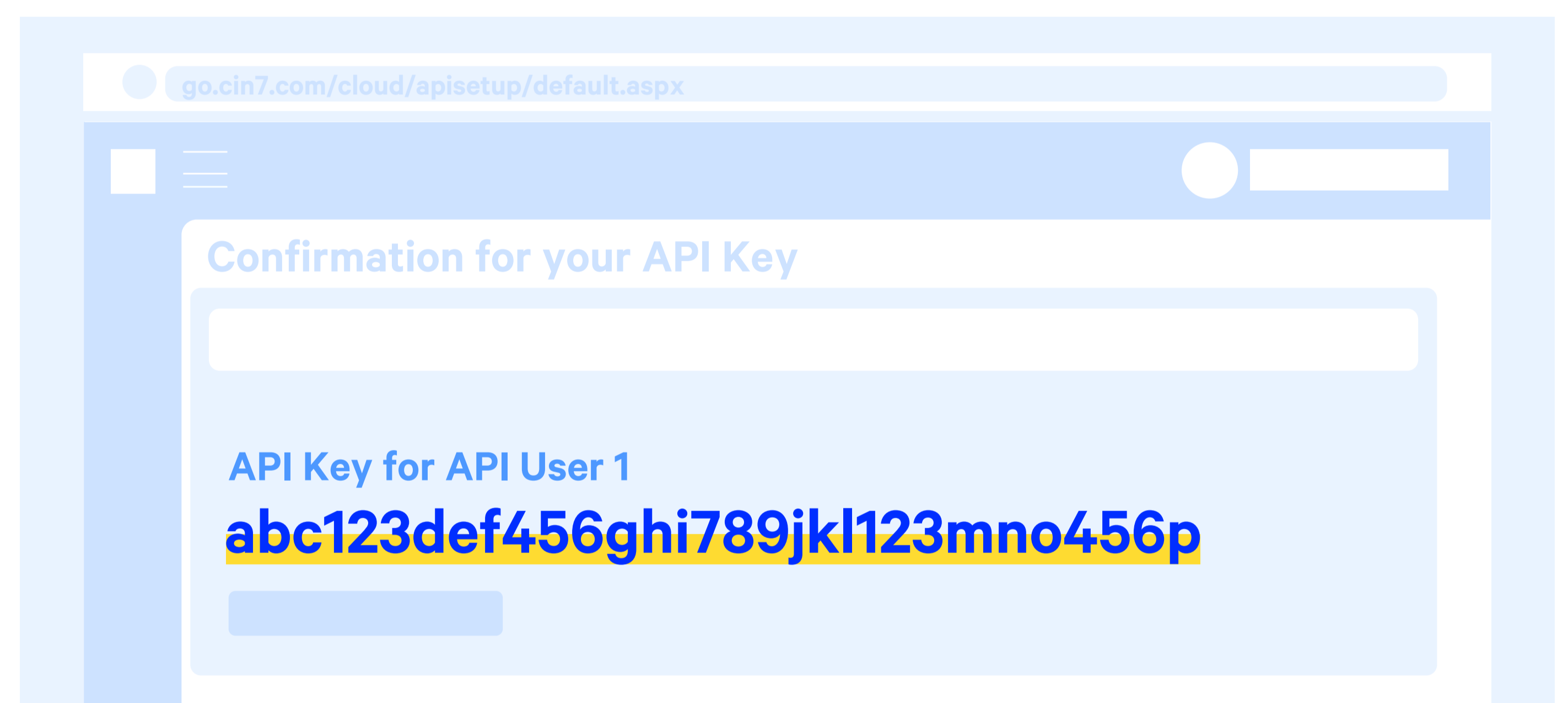
2 Select "Add API Connection"

Note: Currently we allow users to add 1 API connection per Cin7 account. If you require additional connections please contact Cin7 Support or your Partner Manager.



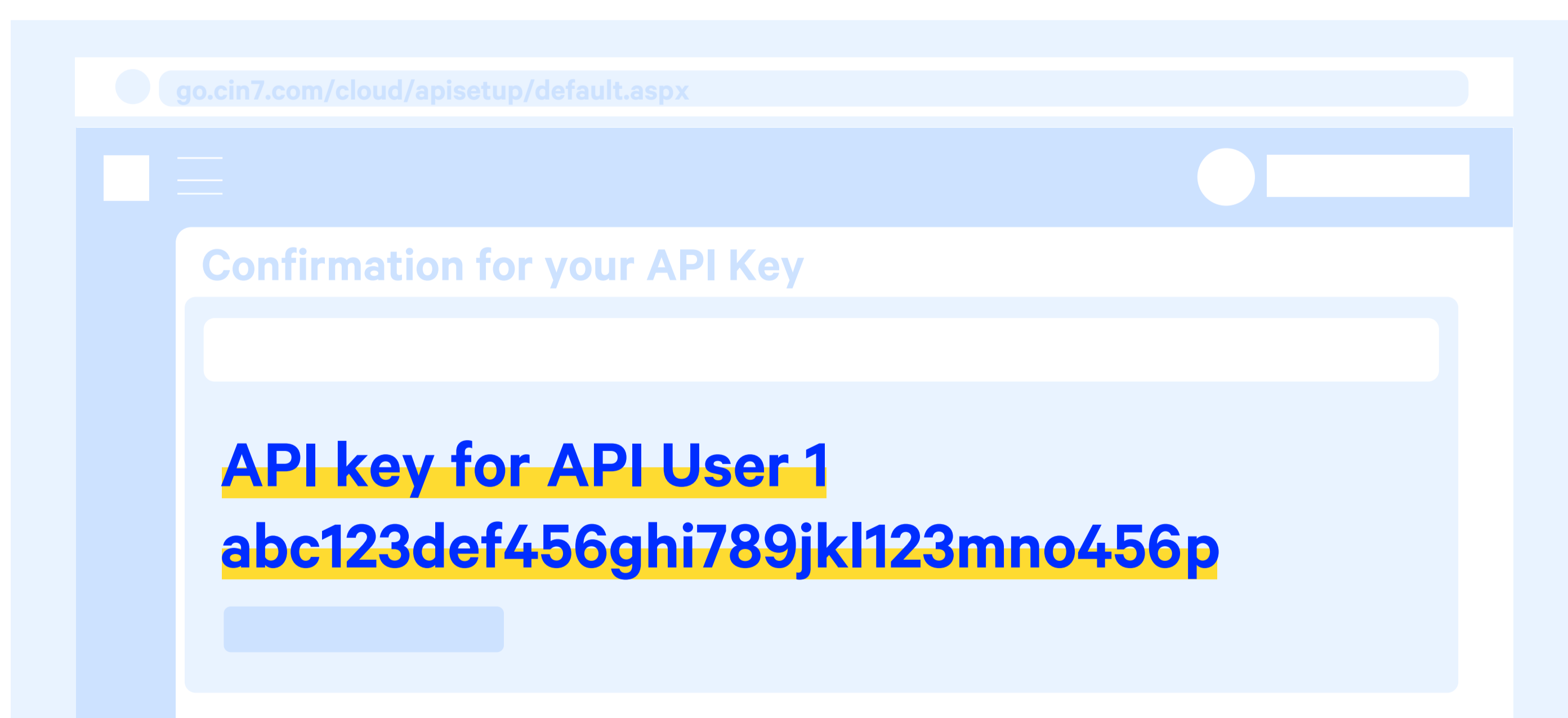
3 Name your API

Enter a name for your API connection, and select save.



4 Save your Key

An API connection key will be generated once you've selected "Save". Please keep your API key somewhere safe, as this will be the only time it is shown.



5 Connect your API

The username and API connection key are the credentials you will need to connect the "Basic Authentication" over HTTPS.